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PUBLIC SERVICE  
COMMISSION



CenturyLink™

March 26, 2014

Public Service Commission of SC  
Docketing Department  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Dear Sir or Madam:

Attached is a copy of the Authorized Utility Representative Form for United Telephone Company of the Carolinas d/b/a CenturyLink, Embarq Communications Inc. d/b/a CenturyLink Communications, Gulf Long Distance, Inc., and Qwest Communications Company, LLC d/b/a CenturyLink. Updated contact information is provided for each company.

If you have any questions, please contact me at 803-252-4505.

Sincerely,

M. Zel Gilbert  
State Regulatory and Legislative Affairs

Attachments

Cc: Office of Regulatory Staff

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE:    ☒ IXC            ☐ CLEC            ☒ ILEC            ☐ Wireless

## CERTIFICATED COMPANY INFORMATION

United Telephone Company of the Carolinas LLC

Company Name

FEIN/SSN

CenturyLink

803-252-4505

Dbafka

Telephone #

1122 Lady St. Suite 1050

Mailing Address

Columbia SC 29229

City, State, Zip Code

Same

Business Location

Same

Richland

City, State, Zip Code

County

## REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System

Mailing Address: 75 Beattie Place

City, State, Zip Code: Greenville SC 29601

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Durand Standard 100 Ryon Avenue Hinesville GA 31310  
**General Manager** (Include address if different than above.)  
912-408-2106 / 912-368-6644 / Durand.Standard@CenturyLink.com  
 Telephone Number Facsimile Number E-mail Address
- B. Executive Services Group 720 Western Blvd. Tarboro NC 27886-4011  
**Customer Relations /Complaints Representative** (Include address if different than above.)  
800-238-3095 / 877-800-2737 / execservices@CenturyLink.com  
 Telephone Number Facsimile Number E-mail Address
- C1. Felisa Bullock (or Cynthia Smith-Clapp as secondary) 720 Western Blvd. Tarboro NC 27886-4011  
**Customer Relations/Complaints Representative for Escalated Complaints** (Include address if different than above.)  
252-641-3121 / 877-800-2737 / Felisa.Bullock@CenturyLink.com  
 Telephone Number Facsimile Number E-mail Address
- C2. 888-723-8010 or 800-672-6242  
**Customer Contact (Toll Free Number)**
- D. David Clark 100 Ryon Avenue Hinesville GA 31310  
**Engineering Operations** (Include address if different than above.)  
912-408-2117 / 912-727-3283 / David.Clark@CenturyLink.com  
 Telephone Number Facsimile Number E-mail Address
- E. Jimmy Burns 2207 Highway 72/221 East Greenwood SC 29649-8530  
**Test and Repair** (Include address if different than above.)  
864-388-1339 / 864-388-1334 / J.W.Burns@CenturyLink.com  
 Telephone Number Facsimile Number E-mail Address

F. Jimmy Burke 148 Maxwell Ave. Greenwood SC 29646-2641  
**Emergencies** (During non-office hours)  
864-388-1455 / 864-942-9746 / J.E.Burke@CenturyLink.com  
Telephone Number Facsimile Number E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Zel Gilbert 1122 Lady St. Suite 1050 Columbia SC 29201  
**Regulatory Officer** (Include address if different than above.)  
803-252-4505 / 803-252-6751 / Zel.Gilbert@CenturyLink.com  
Telephone Number Facsimile Number E-mail Address

H. Zel Gilbert  
**Dual Party Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

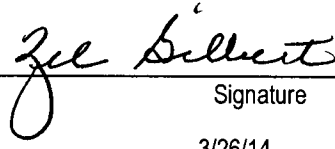
I. Zel Gilbert  
**Interim LEC Fund Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

J. Zel Gilbert  
**Universal Service Fund Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

K. Zel Gilbert  
**Gross Receipts Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

L. Zel Gilbert  
**Lifeline Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

Zel Gilbert  
This form was completed by (print name)  
State Regulatory and Legislative Affairs Director  
Title

  
Signature  
3/26/14  
Date

**RETURN COMPLETED FORM TO:**

Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

(Rev. PSC 01/2010)

TYPE: ☒ IXC ☒ CLEC ☐ ILEC ☐ Wireless

Embargo Communications, Inc.

Company Name

FEIN/SSN

CenturyLink Communications

803-252-4505

Dbafka

Telephone #

1122 Lady St. Suite 1050

Mailing Address

Columbia SC 29229

City, State, Zip Code

Same

### Business Location

Same

Richland

City, State, Zip Code

County

Registered Agent: CT Corporation System

Mailing Address: 75 Beattie Place

City, State, Zip Code: Greenville SC 29601

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- |     |   |                   |                  |                                   |
|-----|---|-------------------|------------------|-----------------------------------|
| A.  | Durand Standard   | 100 Ryon Avenue   | Hinesville GA    | 31310                             |
|     | <b>General Manager</b> (Include address if different than above.)   |                   |                  |                                   |
|     | 912-408-2106  | /                 | 912-368-6644     | / Durand.Standard@CenturyLink.com |
|     | Telephone Number  |                   | Facsimile Number | E-mail Address                    |
| B.  | Executive Services Group  | 720 Western Blvd. | Tarboro NC       | 27886-4011                        |
|     | <b>Customer Relations /Complaints Representative</b> (Include address if different than above.)                         |                   |                  |                                   |
|     | 800-238-3095  | /                 | 877-800-2737     | / execservices@CenturyLink.com    |
|     | Telephone Number  |                   | Facsimile Number | E-mail Address                    |
| C1. | Felisa Bullock (or Cynthia Smith-Clapp as secondary)  | 720 Western Blvd. | Tarboro NC       | 27886-4011                        |
|     | <b>Customer Relations/Complaints Representative for Escalated Complaints</b> (Include address if different than above.) |                   |                  |                                   |
|     | 252-641-3121  | /                 | 877-800-2737     | / Felisa.Bullock@CenturyLink.com  |
|     | Telephone Number  |                   | Facsimile Number | E-mail Address                    |
| C2. | 888-723-8010 or 800-672-6242  |                   |                  |                                   |
|     | <b>Customer Contact (Toll Free Number)</b>  |                   |                  |                                   |
| D.  | David Clark   | 100 Ryon Avenue   | Hinesville GA    | 31310                             |
|     | <b>Engineering Operations</b> (Include address if different than above.)  |                   |                  |                                   |
|     | 912-408-2117  | /                 | 912-727-3283     | / David.Clark@CenturyLink.com     |
|     | Telephone Number  |                   | Facsimile Number | E-mail Address                    |
| E.  | Herbie Kemp   | 33 Pin Drop Rd    | Beaufort SC      | 22902-4225                        |
|     | <b>Test and Repair</b> (Include address if different than above.)   |                   |                  |                                   |
|     | 843-525-7980  | /                 | 843-524-4040     | / Herbie.J.Kemp@CenturyLink.com   |
|     | Telephone Number  |                   | Facsimile Number | E-mail Address                    |

F. Jimmy Burke 148 Maxwell Ave. Greenwood SC 29646-2641  
**Emergencies** (During non-office hours)  
864-388-1455 / 864-942-9746 / J.E.Burke@CenturyLink.com  
Telephone Number Facsimile Number E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Zel Gilbert 1122 Lady St. Suite 1050 Columbia SC 29201  
**Regulatory Officer** (Include address if different than above.)  
803-252-4505 / 803-252-6751 / Zel.Gilbert@CenturyLink.com  
Telephone Number Facsimile Number E-mail Address

H. Zel Gilbert  
**Dual Party Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

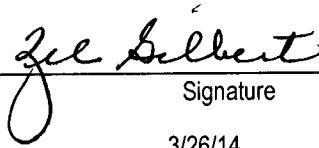
I. Zel Gilbert  
**Interim LEC Fund Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

J. Zel Gilbert  
**Universal Service Fund Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

K. Zel Gilbert  
**Gross Receipts Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

L. Zel Gilbert  
**Lifeline Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

Zel Gilbert  
This form was completed by (print name)  
State Regulatory and Legislative Affairs Director  
Title

  
Signature  
3/26/14  
Date

RETURN COMPLETED FORM TO:

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Columbia, South Carolina 29211

Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

(Rev. PSC 01/2010)

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE:    ☒ IXC            ☐ CLEC            ☐ ILEC            ☐ Wireless

## CERTIFICATED COMPANY INFORMATION

Gulf Long Distance, Inc.  
 Company Name \_\_\_\_\_ FEIN/SSN \_\_\_\_\_  
 \_\_\_\_\_ 803-252-4505  
 Dbaf/fka \_\_\_\_\_ Telephone # \_\_\_\_\_  
 1122 Lady St. Suite 1050  
 Mailing Address \_\_\_\_\_  
 Columbia SC 29229  
 City, State, Zip Code \_\_\_\_\_  
 Same \_\_\_\_\_  
 Business Location \_\_\_\_\_  
 Same \_\_\_\_\_ Richland  
 City, State, Zip Code \_\_\_\_\_ County \_\_\_\_\_

## REGISTERED AGENT INFORMATION

Registered Agent: \_\_\_\_\_ CT Corporation System \_\_\_\_\_  
 Mailing Address: \_\_\_\_\_ 75 Beattie Place \_\_\_\_\_  
 City, State, Zip Code: \_\_\_\_\_ Greenville SC 29601 \_\_\_\_\_

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Durand Standard 100 Ryon Avenue Hinesville GA 31310  
**General Manager** (Include address if different than above.)  
912-408-2106 / 912-368-6644 / Durand.Standard@CenturyLink.com  
 Telephone Number Facsimile Number E-mail Address
- B. Executive Services Group 720 Western Blvd. Tarboro NC 27886-4011  
**Customer Relations /Complaints Representative** (Include address if different than above.)  
800-238-3095 / 877-800-2737 / execservices@CenturyLink.com  
 Telephone Number Facsimile Number E-mail Address
- C1. Felisa Bullock (or Cynthia Smith-Clapp as secondary) 720 Western Blvd. Tarboro NC 27886-4011  
**Customer Relations/Complaints Representative for Escalated Complaints** (Include address if different than above.)  
252-641-3121 / 877-800-2737 / Felisa.Bullock@CenturyLink.com  
 Telephone Number Facsimile Number E-mail Address
- C2. 888-723-8010 or 800-672-6242  
**Customer Contact (Toll Free Number)**
- D. David Clark 100 Ryon Avenue Hinesville GA 31310  
**Engineering Operations** (Include address if different than above.)  
912-408-2117 / 912-727-3283 / David.Clark@CenturyLink.com  
 Telephone Number Facsimile Number E-mail Address
- E. Jimmy Burns 2207 Highway 72/221 East Greenwood SC 29649-8530  
**Test and Repair** (Include address if different than above.)  
864-388-1339 / 864-388-1334 / J.W.Burns@CenturyLink.com  
 Telephone Number Facsimile Number E-mail Address

F. Jimmy Burke 148 Maxwell Ave. Greenwood SC 29646-2641  
**Emergencies** (During non-office hours)  
864-388-1455 / 864-942-9746 / J.E.Burke@CenturyLink.com  
Telephone Number Facsimile Number E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Zel Gilbert 1122 Lady St. Suite 1050 Columbia SC 29201  
**Regulatory Officer** (Include address if different than above.)  
803-252-4505 / 803-252-6751 / Zel.Gilbert@CenturyLink.com  
Telephone Number Facsimile Number E-mail Address

H. Zel Gilbert  
**Dual Party Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

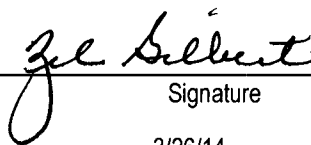
I. Zel Gilbert  
**Interim LEC Fund Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

J. Zel Gilbert  
**Universal Service Fund Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

K. Zel Gilbert  
**Gross Receipts Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

L. Zel Gilbert  
**Lifeline Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

Zel Gilbert  
This form was completed by (print name)  
State Regulatory and Legislative Affairs Director  
Title

  
Signature  
3/26/14  
Date

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Office of Regulatory Staff  
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# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE:    ☒ IXC            ☒ CLEC            ☐ ILEC            ☐ Wireless

## CERTIFICATED COMPANY INFORMATION

Qwest Communications Company, LLC

Company Name

FEIN/SSN

CenturyLink

303-992-4339

Dbaf/ka

Telephone #

1801 California Street, 3<sup>rd</sup> Floor

Mailing Address

Denver, CO 80202

City, State, Zip Code

Same

Business Location

Same

City, State, Zip Code

County

## REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System

Mailing Address: 75 Beattie Place, Two Insignia Financial Plaza

City, State, Zip Code: Greenville SC 29601

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Zel Gilbert 1122 Lady St., Suite 1050 Columbia SC 29201  
**General Manager** (Include address if different than above.)  
 803-252-4505 / 803-252-6751 / zel.gilbert@centurylink.com  
 Telephone Number Facsimile Number E-mail Address
- B. Roberto Dominguez 930 15<sup>th</sup> St., 11<sup>th</sup> Fl. Denver CO 80202  
**Customer Relations /Complaints Representative** (Include address if different than above.)  
 303-664-7042 / 800-939-0599 / roberto.dominguez@cneturylink.com  
 Telephone Number Facsimile Number E-mail Address
- C1. Roberto Dominguez  
**Customer Relations/Complaints Representative for Escalated Complaints** (Include address if different than above.)  
 / /  
 Telephone Number Facsimile Number E-mail Address
- C2. 888-524-0011 Customer Service  
**Customer Contact (Toll Free Number)**
- D. Jack Shives 700 W. Mineral Ave. Littleton CO 80120  
**Engineering Operations** (Include address if different than above.)  
 303-707-7472 / 303-707-9585 / jack.shives@centurylink.com  
 Telephone Number Facsimile Number E-mail Address
- E. Jack Shives  
**Test and Repair** (Include address if different than above.)  
 / /  
 Telephone Number Facsimile Number E-mail Address



F. UNICALL Center  
**Emergencies** (During non-office hours)  
866-864-2255 / /  
Telephone Number Facsimile Number E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Zel Gilbert 1122 Lady St. Suite 1050 Columbia SC 29201  
**Regulatory Officer** (Include address if different than above.)  
803-252-4505 / 803-252-6751 / zel.gilbert@CenturyLink.com  
Telephone Number Facsimile Number E-mail Address

H. Zel Gilbert  
**Dual Party Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

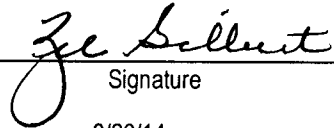
I. Deborah Hayek  
**Interim LEC Fund Mailings** (Name)  
1801 California St., Room 310 Denver CO 80202  
Mailing Address  
402-422-5198 / 303-896-1042 / deborah.hayek@centurylink.com  
Telephone Number Facsimile Number E-mail Address

J. Deborah Hayek  
**Universal Service Fund Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

K. Deborah Hayek  
**Gross Receipts Mailings** (Name)  
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Mailing Address  
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Telephone Number / Facsimile Number / E-mail Address

L. Zel Gilbert  
**Lifeline Mailings** (Name)  
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Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

Zel Gilbert  
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State Regulatory and Legislative Affairs Director  
Title

  
Signature  
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Date

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